

**STUDENT SATISFACTORY
SURVEY REPORT
(SESSION 2023-2024)**

**MORAN COLLEGE
MORANHAT, CHARAIDEO, 785670
ASSAM**

The Student Satisfaction Survey (SSS) for the session **2023-2024**, conducted by the **Internal Quality Assurance Cell (IQAC)** of **Moran College**, aimed to assess students' perspectives on various aspects of the teaching-learning process, institutional support, and overall academic experience. The survey gathered responses from students across multiple streams, including Science and Arts, and different semesters, providing valuable insights into syllabus coverage, teacher preparation, communication effectiveness, internal evaluation, mentoring, and the use of technology in education. Additionally, students highlighted key areas for improvement, such as infrastructure, field visits, internships, and interactive teaching methods. This report presents a detailed analysis of the survey findings, offering constructive feedback to enhance the overall academic environment at Moran College.

1. General Information

Streams: The responses are from students across various streams, including Science (Zoology, Chemistry, Botany), Arts (Economics, History, Political Science, Philosophy, Education), and others.

Semesters: Students from different semesters (2nd, 4th, 6th) participated in the survey.

2. Syllabus Coverage

Coverage: Most students reported that 70-100% of the syllabus was covered. A few students from the Arts stream (Economics, History) reported lower coverage (55-69%).

Suggestions: Some students suggested that the syllabus should be completed thoroughly and on time.

3. Teacher Preparation and Communication

Preparation: The majority of students found that teachers were satisfactorily or thoroughly prepared for classes.

Communication: Most students rated teacher communication as always effective or sometimes effective. A few students from the Science stream (Zoology, Chemistry) mentioned that communication could be improved.

Teaching Approach: The teaching approach was generally described as excellent or very good, with some students suggesting more interactive and student-centric methods.

4. Internal Evaluation Process

Fairness: The internal evaluation process was perceived as usually fair or always fair by most students. However, a few students from the Arts stream (Economics, Political Science) reported instances of unfairness.

5. Performance Discussion

Assignment Feedback: Most students reported that their performance in assignments was usually or every time discussed with them. However, some students mentioned that this discussion was rarely or never done.

6. Institutional Support

Internship and Field Visits: Many students felt that the institution could do more to promote internships, student exchange programs, and field visits, especially for subjects like Zoology, Botany, and Geography.

Cognitive and Emotional Growth: A significant number of students agreed that the teaching and mentoring process facilitated their cognitive, social, and emotional growth.

Opportunities for Growth: Students appreciated the multiple opportunities provided by the institution to learn and grow, though some suggested more career-oriented courses and workshops.

7. Mentoring and Follow-up

Mentor Follow-up: Most students reported that their mentors usually or every time followed up on assigned tasks. However, a few students mentioned that follow-up was rarely or never done.

Strengths and Weaknesses: Teachers were generally able to identify students' strengths and weaknesses, though some students felt that more personalized attention could be given to help them overcome their weaknesses.

8. Use of ICT Tools

ICT Usage: A significant percentage of students reported that above 90% of teachers use ICT tools such as LCD projectors and multimedia. However, some students suggested that the use of ICT tools could be further enhanced to improve the learning experience.

9. Extracurricular Activities

Encouragement: Most students felt that teachers encouraged them to participate in extracurricular activities. However, some students suggested that more emphasis should be placed on soft skills, life skills, and employability skills.

10. Overall Quality of Teaching-Learning Process

Quality: The majority of students rated the overall quality of the teaching-learning process as very good or excellent. Some students suggested improvements such as more practical sessions, frequent class tests, and better infrastructure.

11. Suggestions for Improvement

Teaching Methods: Students suggested more interactive and student-centric teaching methods, including the use of better graphics, visual media, and real-time problem-solving.

Infrastructure: Some students pointed out the need for better infrastructure, including upgraded laboratories, interactive projectors, and smart classrooms.

Field Visits and Internships: Many students emphasized the need for more field visits and internship opportunities, especially for subjects like Zoology, Botany, and Geography.

Communication: Students suggested that teachers should try to reach every student and address their doubts more effectively.

Syllabus Completion: Some students requested that the syllabus be completed on time and that more focus be given to clearing concepts rather than exam preparation.

12. Student Feedback on Specific Departments

Zoology: Students appreciated the teaching quality but suggested more field visits and practical sessions.

Economics: Some students felt that the teaching methods could be modernized, and more career-oriented courses should be introduced.

Political Science: Students suggested more interactive teaching methods and better use of ICT tools.

Chemistry: Students appreciated the teaching quality but requested more practical sessions and better laboratory facilities.

13. General Observations

Positive Feedback: Many students expressed satisfaction with the teaching quality and the efforts of their teachers. Some students specifically thanked their teachers for making lessons engaging and informative.

Areas for Improvement: Common areas for improvement included better infrastructure, more practical sessions, increased use of ICT tools, and more focus on career-oriented skills.

14. Conclusion

The overall feedback from the students is positive, with many appreciating the quality of teaching and the efforts of the institution. However, there are areas where improvements can be made, particularly in terms of infrastructure, practical sessions, and the use of modern teaching tools. The institution should consider these suggestions to further enhance the teaching-learning experience and overall student satisfaction.

Contract ID	Contract Name	Contract Type	Contract Start	Contract End	Contract Status	Contract Value	Contract Currency	Contract Unit	Contract Location	Contract Description	Contract Category	Contract Sub-Category	Contract Division	Contract Department	Contract Project	Contract Manager	Contract Contact	Contract Email	Contract Phone	Contract Fax	Contract Website	Contract Notes
15800001001	airconditioning	Service	2015-07-01	2015-12-31	Completed	50,000.00	USD	Hours	USA	Installation and maintenance of air conditioning units for various departments.	Construction	Mechanical	Facilities	Facilities	Project	John Doe	john.doe@agency.com	555-123-4567	555-123-4567	www.agency.com	Completed project for air conditioning services.	
15800001002	airconditioning	Service	2016-01-01	2016-06-30	In Progress	75,000.00	USD	Hours	USA	Installation and maintenance of air conditioning units for various departments.	Construction	Mechanical	Facilities	Facilities	Project	Jane Smith	jane.smith@agency.com	555-123-4567	555-123-4567	www.agency.com	In progress project for air conditioning services.	
15800001003	airconditioning	Service	2016-07-01	2016-12-31	Planned	100,000.00	USD	Hours	USA	Installation and maintenance of air conditioning units for various departments.	Construction	Mechanical	Facilities	Facilities	Project	Mike Johnson	mike.johnson@agency.com	555-123-4567	555-123-4567	www.agency.com	Planned project for air conditioning services.	
15800001004	airconditioning	Service	2016-01-01	2016-06-30	Completed	25,000.00	USD	Hours	USA	Installation and maintenance of air conditioning units for various departments.	Construction	Mechanical	Facilities	Facilities	Project	Emily White	emily.white@agency.com	555-123-4567	555-123-4567	www.agency.com	Completed project for air conditioning services.	
15800001005	airconditioning	Service	2016-07-01	2016-12-31	In Progress	50,000.00	USD	Hours	USA	Installation and maintenance of air conditioning units for various departments.	Construction	Mechanical	Facilities	Facilities	Project	David Brown	david.brown@agency.com	555-123-4567	555-123-4567	www.agency.com	In progress project for air conditioning services.	
15800001006	airconditioning	Service	2017-01-01	2017-06-30	Planned	75,000.00	USD	Hours	USA	Installation and maintenance of air conditioning units for various departments.	Construction	Mechanical	Facilities	Facilities	Project	Alice Green	alice.green@agency.com	555-123-4567	555-123-4567	www.agency.com	Planned project for air conditioning services.	
15800001007	airconditioning	Service	2017-07-01	2017-12-31	Completed	100,000.00	USD	Hours	USA	Installation and maintenance of air conditioning units for various departments.	Construction	Mechanical	Facilities	Facilities	Project	Chris Black	chris.black@agency.com	555-123-4567	555-123-4567	www.agency.com	Completed project for air conditioning services.	
15800001008	airconditioning	Service	2018-01-01	2018-06-30	In Progress	25,000.00	USD	Hours	USA	Installation and maintenance of air conditioning units for various departments.	Construction	Mechanical	Facilities	Facilities	Project	Sarah Lee	sarah.lee@agency.com	555-123-4567	555-123-4567	www.agency.com	In progress project for air conditioning services.	
15800001009	airconditioning	Service	2018-07-01	2018-12-31	Planned	50,000.00	USD	Hours	USA	Installation and maintenance of air conditioning units for various departments.	Construction	Mechanical	Facilities	Facilities	Project	Tom Hall	tom.hall@agency.com	555-123-4567	555-123-4567	www.agency.com	Planned project for air conditioning services.	
15800001010	airconditioning	Service	2019-01-01	2019-06-30	Completed	75,000.00	USD	Hours	USA	Installation and maintenance of air conditioning units for various departments.	Construction	Mechanical	Facilities	Facilities	Project	Nancy King	nancy.king@agency.com	555-123-4567	555-123-4567	www.agency.com	Completed project for air conditioning services.	

Reference	Author	Year	Journal	Volume	Issue	Pages	Keywords	Abstract	Conclusions	Recommendations
1	Smith, J.	2020	Journal of Business	45	3	123-135	Leadership	Exploring the impact of digital transformation on organizational performance.	Digital transformation is a key driver of growth and innovation in the modern business landscape.	Organizations should invest in digital infrastructure and foster a culture of continuous learning to stay competitive.
2	Johnson, A.	2021	Journal of Marketing	52	1	45-58	Marketing Strategy	An analysis of emerging market trends and consumer behavior patterns.	Emerging markets offer significant growth opportunities but require tailored marketing strategies.	Focus on digital marketing and customer experience to penetrate these markets effectively.
3	Williams, B.	2019	Journal of Finance	68	2	210-225	Investment	Investment strategies for sustainable and ethical growth.	Sustainable investing is gaining traction as investors seek to align their portfolios with their values.	Develop clear ESG (Environmental, Social, Governance) criteria and engage with companies to improve their practices.
4	Chen, L.	2022	Journal of Human Resources	30	4	78-92	HR Management	The role of HR in driving organizational success in the digital age.	HR is the backbone of any organization, especially in the digital era where talent is the most valuable asset.	Invest in HR technology and develop leadership programs to build a high-performing workforce.
5	Lee, S.	2020	Journal of Operations	40	1	30-45	Operations Management	Optimizing supply chain resilience in a volatile global market.	Supply chain resilience is crucial for maintaining operations amidst global uncertainties.	Implement agile supply chain practices and diversify sourcing strategies to mitigate risks.